

Leak Dispensation:

If a Member's usage increases 30% or more from the same billing period usage averaged over the past three years, Maury Mutual will try to notify the Member. If the Member finds that the increase in usage is due to a leak on the Member's side of the meter, the Member may appeal to the Board to have their current water billing reduced for one billing period only. Water usage will be billed for the same volume used but at the lowest assessed rate at that time. Possible leaks and/or repairs will be monitored by the water system operator. This policy is intended to cover mechanical failure of fixed plumbing components and does not cover human error (a faucet left on, for instance) or temporary attachments (garden hoses, for instance).

Approved 2/15/18